



# Customer Service Form

Member's Name \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Work Phone \_\_\_\_\_ Mobile Phone \_\_\_\_\_

M A # \_\_\_\_\_ Join Date \_\_\_\_\_ Fax/Email \_\_\_\_\_

### PLEASE PROCESS FOR

\_\_\_\_\_ New EFT details \_\_\_\_\_ Travel Pass \_\_\_\_\_ Concerns  
Change of Data \_\_\_\_\_ New ID Request \_\_\_\_\_ Others

Remarks:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Attachment/Supporting Documents:

\_\_\_\_\_

Members Signature \_\_\_\_\_ Received by \_\_\_\_\_

Approved By \_\_\_\_\_ Processed by \_\_\_\_\_

Date of Approval \_\_\_\_\_ Date of Completion \_\_\_\_\_

Note: Any membership status changes require a 30-day processing period upon receipt of application and acceptable supporting documents.